

## **STARS** Contact and Emergency Information for Drivers

Dispatch/Passenger call number: **541-904-5545**

- Volunteer Dispatchers are available to schedule rides in person: Tuesday or Thursday 10am-3pm
- Drivers are asked to pick up passengers no earlier than 8:00am and return to Sisters no later than 5:00pm
- Volunteer Dispatchers make every attempt to monitor messages on this phone after hours but realize this is not a 24/7 resource for drivers. Use emergency contacts below.

Email address: [spedsta@starsride.org](mailto:spedsta@starsride.org)

Mailing Address: **STARS** c/o AFSC, 160 S. Oak Street, Suite 100 PMB 172, Sisters, OR 97759

### **STARS** Numbers:

- Dispatch Manager: Tom Gonsiewski 503-810-2747 (Text is best) [tom@starsride.org](mailto:tom@starsride.org)
- Driver Manager: John Finley 707-484-0882 [johnafinley49@gmail.com](mailto:johnafinley49@gmail.com)
- Software Manager/Training: Frank Flannery 541-638-0567 [frank@starsride.org](mailto:frank@starsride.org)
- Training: John Finley [johnafinley49@gmail.com](mailto:johnafinley49@gmail.com) /Frank Flannery [frank@starsride.org](mailto:frank@starsride.org)
- PPE's, Waivers, Promotional Materials – Ann Marland 541-549-7006 [annie72sisters@gmail.com](mailto:annie72sisters@gmail.com)  
498 N Wheeler Loop, Sisters – **The Pines** behind Rays off W. McKinney Butte Road. VERY FIRST house on your left as you enter the automatic green gates.
- Program Manager: Rennie Morrell 541-610-2098 [rennie@starsride.org](mailto:rennie@starsride.org)  
(If unable to reach other managers, please call Rennie)

### **Emergency Contacts** - Driver Scheduling problems 1 day or less from Appointment ride time:

- Call and or leave a message for STARS dispatch at 541-904-5545; clearly state your name and contact number so they can return your call.
- **OR** message DISPATCHER ON DUTY using the email function in that ride's Action box. It will default to the current dispatcher and will also be sent to the Admin email address.
- Tom Gonsiewski: Call his cell 503-810-2747 If there is no answer TEXT your message.
- John Finley: General help with driving, scheduling problems: John Finley 707-484-0882

### **Emergency Procedures:**

- Car trouble – call passenger appointment and/or passenger contact person, contact road service
- Health/personal problems during ride: 1) call 911, 2) notify dispatch, 3) notify passenger's contact and/or medical office if appointment must be changed or cancelled.
- Program confusion, passenger or appointment address problems: call dispatch at 541-904-5545  
If no answer refer to Dispatch Manager Tom Gonsiewski 503-810-2747 (Text is best)